

City of Newburgh

Press Release

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City of Newburgh Launches On-Line Tax Payments

The City of Newburgh has joined municipalities across New York State and the U.S. in accepting on-line tax payments. The service is provided by Government Payment Processing.

Taxpayers should visit the online site, <http://egov.basny.com/newburgh> to make payments. The BAS system allows taxes to be paid based on the current collection period only, not back taxes. Accepted credit and/or debit cards are MasterCard, VISA, and Discover Card. A link to the search page is available on the City website, www.cityofnewburgh-ny.gov. (See Special Announcements and Press Releases).

What are the features and benefits of paying taxes via credit or debit card?

- It's convenient - taxpayers file early and make a payment by credit or debit card later, to delay out-of-pocket expenses. Payments can be made by phone, Internet, or in some cases at the point of sale.
- It's safe and secure - standard, commercial card networks are used. The City does not receive or store card numbers.
- Information is kept confidential - payment information will not be disclosed for any reason other than processing the transaction authorized by the taxpayer.
- Tax payment peace of mind - a confirmation number is provided at the end of phone or Internet transaction.
- Earn card rewards - If enrolled in such a program, taxpayers may earn miles, points, rewards or money back from the credit card issuer.

How is security ensured?

- BAS hosts the egovernment website behind a firewall. During an online payment, the resident is transferred to our payment processor, Value Payments for secure payment. Value Payment Systems, LLC completes an annual PCI-DSS certification. The Value Payment Systems' PCI Level 1 designation can be

viewed on Visa's site via the following link:

<http://usa.visa.com/download/merchants/cisp-list-of-pcidss-compliant-service-providers.pdf>

(Answers to the previous questions provided by Dennis Cashion of Government Payment Processing.)

Having technical difficulties? Both English and Spanish-speaking taxpayers can contact customer service for live help with on-line payments between 7 a.m. and 7 p.m. Central Standard Time (8 a.m.-8 p.m. ET).

Taxpayers preferring to make traditional tax payments should continue to come to City Hall, 83 Broadway, Newburgh, N.Y. between the hours of 8:30 a.m.-4 p.m. Monday-Friday, or mail tax payments to Tax Collector, City Hall, 83 Broadway, Newburgh, N.Y. 12550.